

A division of Synerlytic Services (Pty) Ltd Reg. No. 1989/000201/07 | VAT No. 4520131816 **Head Office** No. 4 The Terrace, Westway Office Park Westville, KZN, 3635

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#### 9<sup>th</sup> December 2020

# Festive Season opening 24<sup>th</sup> December to the 4<sup>th</sup> January 2020/21

As in years past WearCheck is committed to providing service and support during the traditional close down period at the end of the year.

### Durban, Cape Town and Johannesburg (Transformer and fuel) laboratories

24<sup>th</sup> December – Half day opening 25<sup>th</sup> December – Co closed 26<sup>th</sup> December – Co closed 27<sup>th</sup> December – Co closed 28<sup>th</sup> - 31<sup>st</sup> December - Normal working days 1<sup>st</sup> January - Co closed 2<sup>nd</sup> January - Normal Saturday working 4<sup>th</sup> January – revert to normality

### Johannesburg, Rustenburg and Kathu offices

- Our driver will continue to do deliveries and collections where applicable.
- Customer support, sales and a technical consultant will be available. .
- Any samples collected or delivered to these offices will be sent to Westway in Durban for analysis.

### **Middelburg**

This laboratory will be closed, however there will be customer support available and any samples delivered before 12:00 will be sent the same day to Westway in Durban for analysis.

### Rustenburg

This office will be closed, however any samples deposited in the drop-off box before 14:00 will be sent the same day to Westway in Durban for analysis.

## RS and AFS

Our AFS and RS teams will continue to be available as per our contracts and there will be continued service support throughout the festive period where it may be required.

All other offices and laboratories will be closed, therefore should you require any assistance please contact customer support at our Johannesburg offices. Samples can be sent to Durban via the usual Post Office Speed Services or via your own courier.

We would like to thank you for your support during the course of the year and wish you all the very best during the Festive Season,

Kind Regards The WearCheck Team



**SABS** ISO 9001 | ISO 14001 | **ISO/IEC** 17025

Directors: Tabane Matheolane. Edward Pitsi, Ion Hillary | Company Secretary: Yvette Dembskey | Form w208 | Revision date December 2020