



WearCheck Customer Survey 2026

Completion of this form is a requirement for our ISO9001 and ISO17025 accreditations. The information is used to improve our customer service.

All returned, completed surveys will be entered into a lucky draw for a travel voucher to the value of R6000, which can be put towards travel and accommodation anywhere in South Africa. The prize will be managed by Corporate Traveller.

Email*

(This form is collecting emails)

Company Name

Name & Surname (optional)

Which Division do you deal with

- Oil
- Transformer Oil & fuel
- ARC
- Lubrigard
- Other

1. Your experience with WEARCHECK

1 = not satisfied / 5 = extremely satisfied

	1	2	3	4	5	Not Applicable
Placing an order						
Tracking of samples/results						
Response to concerns/questions						
Ease in completing submission form						
Clarity of reports						
Ease of returning samples/Data						
Turnaround time						
Customer support and knowledge						
Our professionalism						

2. Please rate your overall experience with WearCheck

1 = not satisfied / 5 = extremely satisfied

	1	2	3	4	5	
Not satisfied						Extremely satisfied

3. Please rate our reports?

1 = not satisfied / 5 = extremely satisfied

	1	2	3	4	5	
Not satisfied						Extremely satisfied

4. Would you like to receive more information on any of the following services?

Oil lubricant analysis
Transformer oil analysis
Fuel analysis
Grease analysis
Filter analysis
Coolant analysis
Wind turbine oil analysis
Gas engine oil analysis
On-site sampling service
Vibration & balancing services
Thermography & IR scanning services
On-site machine evaluation
On-site audits: lubrication management/Lubrigard
Non-destructive testing
Rope condition assessment
Reporting via our online system
Reporting via mobile app
Reporting via WhatsApp
Other

5. Would you like to receive our emailed communications?

	Yes	No
Monitor newsletter		
Technical Bulletin		

6. Comments and suggestions:

Terms & Conditions:

1. *By completing the WearCheck Customer Survey the participant accepts the terms, conditions and rules of the competition.*
2. *Competition is open to persons 18 years and over **living in South Africa.***
3. *The prize is not exchangeable for cash and any shortfall, based on the accommodation you select, will be for your own account.*
4. *The judge's decision is final and no correspondence will be entered into.*
5. *Anonymous surveys are welcome but are not eligible for the lucky draw.*
6. *Employees, associates and contractors of WearCheck, and their immediate families are not eligible to enter.*
7. *The competition closes on the 31st August 2026.*

On completion of this survey, please forward via email to kaym@wearcheck.co.za.